H20 / Epic "Now Showing" for Thursday September 3, 2020

Support	The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
	Intended Audience	**Description**	**Session(s)**	**Link**
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic NYC HEALTH+ HOSPITALS | H₂O	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	**Daily** **9 am to 7 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# The **NYC H+H Enterprise Service desk** is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information
AMBULATORY PROVIDER T2 TESTING SITE	MD, NP & PAs that will provide staffing at NYCH+H's T2 testing & tracing sites	Learn how to find patients in Epic, place lab orders and write notes using the express lane workflow & tools in Epic. **Tip sheet:** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outptient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf	Thursday 9:30 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#
AMBULATORY RN & Lab Tech T2 TESTING SITE	RNs, LPNs & Lab Techs that will provide staffing at NYCH+H's T2 testing & tracing sites	Learn how to manage specimen collections in Epic **COVID19 Lab Test Specimen Collection Tip Sheet** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf	Thursday 10:30 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#

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DOHMH Scheduling & Registration	DOHMH Training & Practice - Cadence Scheduling & Registration	Learn how to register, schedule and check patients for DOHMH	Thursday 11 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m7df3fec55bf16dda709a15fe09ae9cd5 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 903 5668#
Out-patient Registration & Scheduling for T2 TESTING SITE	Any end-user that will be registering patients at NYCH+H's T2 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H T2 testing sites	Thursday 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m6ee7df4ca24ca5bea0c61c1a50c186df Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 189 0858#
All Staff	Any Role – New to EPIC user **Epic**	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Thursday 10 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#
<td colspan="4">********Note the Change in Start Time****** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis******Note the Change in Start Time********</td>
ASAP ED Nurse 200	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	In this course, you will explore blood administration, documenting a code/trauma patient, results review, as well as dispositioning the patient.	Thursday September 3, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tb796a62e9fd0de74411f8697af1615c0 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 989 9049#

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ASAP ED Provider	Medical ED MDs, PAs, NPs, Residents, Medical ED Physician Directors/Supervisors	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, order entry, and dispositioning a patient.	Thursday September 3, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tfd688b93e4c92d112b8562a42802fcf4 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 188 9164#
Ambulatory Ancillary Provider	OUTPATIENT Social Workers, Dietitians, Audiologists, HIV Counselors, Genetic Counselors, Speech Language Pathologists, Health Educators and Nutritionists	Learn how to review patient information using Chart Review, how to open a patient encounter from the outpatient schedule (including encounters scheduled to another provider or resource), how to view important historical information from within a patient encounter, how to view and update the Problem List, how to add and associate a visit diagnoses, how to write a note using SmartTools, and how to document and associate charges.	Thursday September 3, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=ta010907256af14013c3649ecba1af824 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 312 6791#
ClinDoc ED Float RN	Emergency Department Nurses that float to Inpatient and ICU units	Learn the basics of inpatient tools for example, how to identify the patients they will care for during their shift, how to get report, and how to review and document on the work list, as well as care plan and documenting of patient education, and discharge a patient.	Thursday September 3, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=te1426ea42adb34ccb7afee154f034bb5 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 935 7705#
ClinDoc Inpatient BH Nurse	Behavioral Health Nurses, Detox Nurses	This course covers how to manage your patient lists, review the chart, document in flowsheets, medication administration, care plans and patient education.	Thursday September 3, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t58c30b022639057c49d30c03c5cb47c8 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 635 9198#
ClinDoc Clinical Case Manager	Case Managers	This course covers patient lists management, chart review, centralized case management tasks, including utilization review, payor communications and third-party utilization management applications including front end denials/appeals and in basket.	Thursday September 3, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t3413f5fd533c45d1b70d63ea90fb7e85 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 847 9329#

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ClinDoc Inpatient Ancillary with Notes	Administrators and any other roles that need to access a patient's chart and write a note	This course covers patient lists management, chart review and writing notes.	Thursday September 3, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tf9e377dd7c2c12cf281a4d34a84ca8db Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 589 0201#
Hospital Billing Insurance Payment Poster & Guarantor Payment Poster	HB Guarantor Payment Posters and Supervisors/Managers; All Home Health Billing Staff and Supervisors/Managers	In this course, you will learn how to post insurance payments, denials, and recoupments. You will learn how to correct remittance processing errors, as well as how to post guarantor (self-pay) payments.	Thursday September 3, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t91f4668149bb172045733cffb335c2fc Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 259 4348#
OpTime Intra-Op RN	Intra-operative nurses: Circulator RNs, Scrub RNs	This course covers topics including operating room set-up and surgical procedures, how to document counts, staff, specimen collection, implants, equipment, intraoperative medication documentation, time out procedures, and patient prep. The class finishes with chart verification and the handoff to PACU.	Thursday September 3, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mef201ee74b37f417e109e63975803bda Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 134 3255#
Orders Inpatient Surgeon	MD, DO, NP, PA	Learn through lecture and hands on exercises how to complete their surgical workflows in Epic. This includes pre-op, post-op to floor, post-op discharge. The course also reviews writing notes and placing orders.	Thursday September 3, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tdce46c4ab27d4cb9f713d1703be38dfc Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 996 6943#
Stork Inpatient Obstetrician	Obstetricians, Gynecologists, other providers; Midwives, Residents, NPs & PAs in OB/GYN departments	This course covers inpatient list views, triage and admitting, transferring and discharging the patient, orders, writing notes and placing pre-op orders.	Thursday September 3, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=maf44928d79bc461c84c55f014f7728c5 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 656 0120#
Sessions Available On Demand				

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Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**

Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**