

H20 / Epic “Now Showing” for Wednesday September 9, 2020

Support	The NYC H+H Enterprise Service desk is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
Sustainable Training Classes				
	Intended Audience	Description	Session(s)	Link
ASAP ED Nurse	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration.	Wednesday September 9, 2020 9 am	<p>Link: https://hhc.webex.com/hhc/k2/j.php?MTID=tb796a62e9fd0de74411f8697af1615c0</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 989 9049#</p>
ASAP ED Psych/CPEP Nurse	ED Psych/CPEP RNs, ED Psych/CPEP Nurse Managers, ED Psych/CPEP Associate Directors of Nursing, ED Psych/CPEP Directors of Nursing	Learn how to track the patient throughout their psychiatric stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration, results review, and dispositioning the patient.	Wednesday September 9, 2020 9 am	<p>Link: https://hhc.webex.com/hhc/k2/j.php?MTID=te567f91aef6a57c1a1cf03cee598f84b</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 506 6352#</p>
Ambulatory Nurse	RNs, LPNs and PCAs	In this course, you learn the basics of the Epic system, including how to room a patient and document patient-reported medications, and patient history. You will also learn how to result point-of-care tests. We will discover how to schedule a patient, how to document the collection of specimens in the clinic, and how to document telephone calls and patient letters	Wednesday September 9, 2020 9 am	<p>Link: https://hhc.webex.com/hhc/k2/j.php?MTID=tf9eeabc74d8103a333bf1ba3e4a5f0a3</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 014 4724#</p>



H2O / Epic “Now Showing” for Wednesday September 9, 2020

Cadence Outpatient Scheduling & Registration	Registrars, Schedulers, Front Desk, Call Center, Referral Users, Referral Coordinators and Managers, HOD Front Desk, Schegistrar (Scheduler + Registrar) and Managers	Learn how to register a patient gathering all the required and recommended data. Canceling & Rescheduling appointments will be covered and we will introduce you to the Cadence Learning Home Dashboard where you can find Tip Sheets and other useful resources and materials. You will learn how to use the Department Appointments Report (DAR), check-in and check-out patient appointments and create Walk-In appointments. The “Fab 5” registration devices will be explained including how to collect payments and documents. MSPQ, RTE and MyChart will also be covered.	Wednesday September 9, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t20897862aa8c31a318887491f4d2f969 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 428 4727 #
ClinDoc Inpatient Nurse	Adult Inpatient Nurses, All Inpatient LPNs, Pediatric Nurses, Nurse Managers, ICU Nurses, Oncology Nurses, Wound Care Nurses, IV Nurses.	This course covers starting your shift, documenting in flowsheets, document insertion and removal of LDAs, starting the care plans and patient education, admitting a patient from the ED, arriving a transfer patient and discharging a patient.	Wednesday September 9, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t0629a5e35f715335324eb29b788ccbb3 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 027 3375#
ClinDoc Pastoral Care	Pastoral Care	This course covers patient lists management, chart review, flowsheet documentation, care plans and patient education.	Wednesday September 9, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=tfefd7e5bf46c7f5d45c9089fb24386d3 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 919 5575#
Grand Central 101 Hospital Registration	Bed Planners, Admission Clerks, and Supervisors, ED Registrars, ED Clerks, Insurance Verification, L&D Registrars, OB Unit Clerks & PCAs, OB RNs, Surgery Schedulers who do Admissions.	learn how to enter patient demographics, insurance, and billing information prior to a patient's admission. You will learn how to work with minor, Worker's Comp, and Medicare patients. You will learn how to deal with additional hospital registration scenarios, such as registering patients with outdated billing and insurance information by updating guarantor accounts and coverages.	Wednesday September 9, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t8431fc1548454992b97b93ce43306cde Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 990 3472#




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HIM Identity Release of Information Clerk	Staff that manage correspondence for release of information.	Learn about creating and fulfilling release requests. Work queues will be introduced for releases that have placed on hold for follow up. Students will also learn how to use the letter functionality in Epic for correspondence purposes.	Wednesday September 9, 2020 9 am	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m232a4fa2e7c8f8fb330c86d4446d7956</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 509 5764#</p>
Hospital Billing Biller	HB Billers and Supervisors, Managers; All Home Health Billing Staff and Supervisors/Managers	Learn how to review and correct stop bills, review coverage changes, and initiate date range billing. You will also learn how claims process in Epic, how to review and correct claim edits, and how to correct claim edits caught in the clearinghouse.	Wednesday September 9, 2020 9 am	<p>Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t35c7a9c8569fbc2c53b6f49ec60630db</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 977 1330#</p>
OpTime Resource Manager	OR Managers, Schedulers, Resource Managers, Charge Posters.	This course is for OR schedulers - any role that assigns surgical resources or schedules surgical cases. OR Charge posters are also welcome to take this class. This course covers how to schedule cases and manage OR resources. Additionally, basic preference card and reporting tools and charge posting / reports are covered	Wednesday September 9, 2020 9 am	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m1aa3f8204c94241daf9a1ffb5f0ad1fc</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 054 2000#</p>
Order Inpatient BH Provider	MD, DO, NP, PA	This course covers the major workflows for inpatient providers (admit, transfer, discharge, and rounding) and also covers writing notes and placing orders.	Wednesday September 9, 2020 9 am	<p>Link: https://hhc.webex.com/hhc/k2/j.php?MTID=ta38f942a9581016555a1bf622418be24</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 353 0789#</p>
Radiant Manager	Supervisors, Managers, and Directors in Radiology/EEG/EMG/PFT /Sleep study departments	Learn how to successfully navigate through the application to assist them in performing their daily tasks. Managers will be introduced to reporting tools that will assist them in monitoring workflows and department efficiencies, as well as application tools to assist with correcting documentation errors, resolving incomplete work, reporting and customizing the application to optimize its functionality. The Manager course will also cover Scheduling Templates, and Managers will learn to create, edit, and manage the schedules for their rooms, modalities and resources.	Wednesday September 9, 2020 9 am	<p>Link: https://hhc.webex.com/hhc/k2/j.php?MTID=td236763b6c1f875969afbde0b513f96a</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 590 5389 #</p>

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Radiant Pulmonary/Neurology Physician	Physicians within the PFT/EEG/EMG/PFT/Sleep study departments	Learn how to successfully navigate through the application to assist them in performing their daily tasks. The class will cover the reading and resulting of their respective studies within their department and will go through the use of the Reading Work List and structured reporting using macros.	Wednesday September 9, 2020 1 pm	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=tb840e2983654e4e9d766d923918e258b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 237 8767#
Stork L & D Nurse	L&D Registered Nurse, L&D Nurse Manager	This course covers patient views including the Grease Board, L&D Manager and Patient lists, patient movement, navigator and flowsheet documentation. This course covers documenting the delivery (vaginal and C-Section), medication administration, and blood documentation.	Wednesday September 9, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t37e7c2125f6e098956d544af666fc6d8 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 376 0354#
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results 	This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone 	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				

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Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICADACC2020
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICGCACCEARNING
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit 	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICIPRNACC2020
Float RN	Local Training Coordinators can enroll the RN being floated to an ED 	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU 	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICACCICURN2020