

Dear Guest,

The Test & Trace Corps welcomes you to the Take Care Hotel where you can safely separate to protect yourself and your loved ones, and to prevent the spread of COVID-19. We want you to be comfortable and take advantage of the many services and support available to you while you are here.

The following services are provided FREE:

- Round-trip transportation to and from the hotel and any necessary medical appointments
- Private rooms and bathrooms
- Onsite COVID-19 testing
- Free Wi-Fi and Cable TV
- Unlimited local phone calls to stay connected
- Breakfast, lunch and dinner daily
- Interpreter services
- Delivery of prescription medication
- Onsite health care support provided by skilled doctors, nurses and social workers
- Telepsychiatry to access mental health providers

For your safety, we assigned staff to your floor. They can help you and monitor your health while you are here.

If you have other needs like food, cash assistance, housing or eviction prevention or legal services, we have team members who can help.

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Staying in a Take Care Hotel will not affect any other benefits you receive, including your ability to apply for permanent residency (“green card”). Additionally, medical treatment or preventive health care services related to COVID-19 will NOT be considered under the public charge rule.

We want you to feel comfortable and safe during your stay. If you have any questions or would like to report any problems, please speak to the staff assigned to your floor or contact the front desk.

Sincerely,

The Test & Trace Corps