

To prevent the spread of infections, all patients should be screened for recent travel and/or contact with anyone who has traveled recently. Epic will require the Travel History screening to be filled out once per day for any patient presenting to an H+H hospital or clinic.



Try It Out

Scenario 1: Outpatient Check-In or Inpatient Admission

Registration: Upon check-in for an appointment or upon an inpatient admission, the registrar will be prompted both on the sidebar checklist (right hand side) and in the confirmation messages (left hand side) to complete the Travel/Exposure Questionnaire by clicking on the Travel History button on the top toolbar.

Clicking on the Travel History button will cause the questionnaire to pop up with the following 2 questions:

Travel History

Test, Admit Age: 46 years Gender: F

Time taken: 0933 | 9/11/2019 Show: Last Filed All Choices

[+ Add Row](#)
[+ Add Group](#)
[+ Add LDA](#)
[Values By](#)
[+ Create Note](#)

▼ Patient Screening

Do you have a fever, cough, or rash? Yes No

▼ Travel Screening

Have you traveled outside the country in the past 30 days? OR Contact with someone that has traveled in the past 30 days and is/was sick? Yes No Unknown

If patient has yes to Fever + Cough OR Fever + Rash, OR Fever + Travel, notify triage RN

Remember to give patient a MASK if yes to Fever + Travel

Question 1 – Patient Screening: If the patient says Yes to fever, cough, or rash, the registrar will be prompted to provide the patient a simple mask and ask them to sanitize their hands. The registrar will click Implemented once complete. If the patient does not have any of these symptoms, select No.

▼ Patient Screening

☰ Do you have a fever, cough, or rash?

☰ Ask the patient to SANITIZE HANDS with alcohol-based hand sanitizer. If COUGH, RASH, or FEVER + TRAVEL, give a SIMPLE MASK

Question 2 – Travel Screening: If the patient has traveled outside the country in the past 30 days or has been in contact with someone that has traveled in the past 30 days and is/was sick, upon clicking Yes the registrar will be prompted to notify the Triage RN to report travel/symptoms and to provide a mask if they have a fever and have traveled. The registrar will click Implemented once complete. If the patient has not traveled or been in touch with anyone that has traveled and is sick, select No.

Travel History

Test, Admit Age: 46 years Gender: F

+ Add Row + Add Group + Add_LDA Values By + Create Note

▼ Patient Screening

☰ Do you have a fever, cough, or rash?

☰ Ask the patient to SANITIZE HANDS with alcohol-based hand sanitizer. If COUGH, RASH, or FEVER + TRAVEL, give a SIMPLE MASK

▼ Travel Screening

☰ Have you traveled outside the country in the past 30 days? OR Contact with someone that has traveled in the past 30 days and is/was sick?

If patient has yes to Fever + Cough OR Fever + Rash, OR Fever + Travel, notify triage RN
Remember to give patient a MASK if yes to Fever + Travel

☰ Notify Triage RN to report travel/symptoms

See CDC website for known countries of outbreak: [CDC Travel Notices](#). Contact NYC DOHMH Provider Access Line if the patient visited any of the known countries of outbreak that are reportable diseases: 1-866-692-3641
For PPE and infection control guidance for special pathogens: [Infectious Disease Dashboard](#)

Next, the registrar will click Accept and complete the check-in or admission. The registrar does NOT need to answer any additional questions. Those will be filled in by a clinician, if the patient answered Yes to the Travel Screening.

Clinician: When the clinician opens the visit, the Travel and Exposure Screening section is the first section on the Intake tab. The answers entered by the front desk staff are visible and the clinician will answer the remaining questions.

Intake

Travel/Exposure Consult Orders Interpreter Use Visit Info Vitals Gen Screening Social Determinants Care Everywhere PHQ GAD-7 SUD Allergies Verify Rx Benefits Medications History Goals Nursing Notes

MyChart Sign-up SOGI

Travel and Exposure Screening - Travel and Exposure Screening

Time taken: 1622 9/10/2019

Values By Create Note

Patient Screening

Do you have a fever, cough, or rash? Yes No
No taken today

Ask the patient to SANITIZE HANDS with alcohol-based hand sanitizer. If COUGH, RASH, or FEVER + TRAVEL, give a SIMPLE MASK Implemented

Travel Screening

Have you traveled outside the country in the past 30 days? OR Contact with someone that has traveled in the past 30 days and is/was sick? Yes No Unknown
No taken today
If patient has yes to Fever + Cough OR Fever + Rash, OR Fever + Travel, notify triage RN
Remember to give patient a MASK if yes to Fever + Travel

Notify Triage RN to report travel/symptoms Implemented
See CDC website for known countries of outbreak: [CDC Travel Notices](#). Contact NYC DOHMH Provider Access Line if the patient visited any of the known countries of outbreak that are reportable diseases: 1-866-692-3641
For PPE and infection control guidance for special pathogens: [Infectious Disease Dashboard](#)

Lives in or traveled to: Africa Asia Australia and Oceania Caribbean Central America Europe North America Middle East South America South Asia

European Countries visited in the last month: Albania Austria Belgium Czech Re... Denmark Finland France Germany Greece Hungary Iceland Ireland Italy Norway Portugal Russia Spain Sweden
 Switzerland United Kl... Other (C...

Restore Close Cancel Previous Next

If the patient reports having traveled to a country listed by the CDC as being the location of a recent outbreak, a best practice advisory displays when the Travel and Exposure Screening section is closed.

Intake

Travel/Exposure Consult Orders Interpreter Use Visit Info Vitals Gen Screening Social Determinants Care Everywhere PHQ GAD-7 SUD Allergies Verify Rx Benefits Medications

MyChart Sign-up SOGI

Travel and Exposure Screening - Travel and Exposure Screening

Time taken: 1622 9/10/2019

Values By Create Note

Patient Screening

Do you have a fever, cough, or rash? Yes No
No taken today

Ask the patient to SANITIZE HANDS with alcohol-based hand sanitizer. If COUGH, RASH, or FEVER + TRAVEL, give a SIMPLE MASK Implemented

Travel Screening

Have you traveled outside the country in the past 30 days? OR Contact with someone that has traveled in the past 30 days and is/was sick? Yes No Unknown
No taken today
If patient has yes to Fever + Cough OR Fever + Rash, OR Fever + Travel, notify triage RN
Remember to give patient a MASK if yes to Fever + Travel

Notify Triage RN to report travel/symptoms Implemented
See CDC website for known countries of outbreak: [CDC Travel Notices](#). Contact NYC DOHMH Provider Access Line if the patient visited any of the known countries of outbreak that are reportable diseases: 1-866-692-3641

BestPractice Advisory - Test, AmbscripttestPreferred

Travel Screen positive. Implement available isolation precautions and escalate clinically per protocol (e.g. charge/head RN, attending, infection prevention)

For PPE and infection control guidance for special pathogens: [Infectious Disease Dashboard](#)

Acknowledge Reason

Precautions and escalation initiated Override

Enter Comment

Accept

Scenario 2: ED Arrival, where registrar is a non-clinician

Registration, non-clinician: When a patient arrives to the ED, if a registrar (non-clinician) is the first point of contact, the registrar will arrive the patient as usual via the Check In button on the ED Manager or ED Trackboard. The Travel and Exposure Screening will display towards the top of the navigator.

ED Navigator

Travel and Exposure Screening - Travel and Exposure Screening

Time taken: 0937 | 9/11/2019

Values By | Create Note

Patient Screening

Do you have a fever, cough, or rash? Yes No

Travel Screening

Have you traveled outside the country in the past 30 days? OR Contact with someone that has traveled in the past 30 days and is/was sick? Yes No Unknown

If patient has yes to Fever + Cough OR Fever + Rash, OR Fever + Travel, notify triage RN

Remember to give patient a MASK if yes to Fever + Travel

Restore Close Cancel

Arrival Information

Status: Expected

Care Everywhere Outside Records (View Only)

Epic Organizations with Information
NYC Health and Hospital - POC

Authorization Needed

Before Care Everywhere information can be retrieved, the patient must provide authorization. Collect Authorization

The registrar will ask the same Patient Screening and Travel Screening questions as seen in the outpatient and inpatient workflows described above. **Again, the registrar (if non-clinician) does NOT need to answer any additional questions.** Those will be filled in by a clinician, if the patient answered Yes to the Travel Screening.

Travel and Exposure Screening - Travel and Exposure Screening

Time taken: 0937 | 9/11/2019

Show: Last Filed Details All Choices

Values By | Create Note

Patient Screening

Do you have a fever, cough, or rash? Yes No

Ask the patient to SANITIZE HANDS with alcohol-based hand sanitizer. If COUGH, RASH, or FEVER + TRAVEL, give a SIMPLE MASK

Travel Screening

Have you traveled outside the country in the past 30 days? OR Contact with someone that has traveled in the past 30 days and is/was sick? Yes No Unknown

If patient has yes to Fever + Cough OR Fever + Rash, OR Fever + Travel, notify triage RN

Remember to give patient a MASK if yes to Fever + Travel

Notify Triage RN to report travel/symptoms

See CDC website for known countries of outbreak: [CDC Travel Notices](#) Contact NYC DOHMH Provider Access Line if the patient visited any of the known countries of outbreak that are [reportable diseases](#) 1-866-692-3641

For PPE and infection control guidance for special pathogens: [Infectious Disease Dashboard](#)

Lives in or traveled to: Africa Asia Australia and Oceania Caribbean Central America Europe North America Middle East South America South Asia

Restore Close Cancel

Previous Next

Clinician: Once the ED Nurse is notified of the patient, the nurse then documents where the patient traveled to. If the patient has been to one of the countries that is currently having an infectious disease outbreak, a BPA will trigger to place the patient in isolation.

Arrival/Triage

Arrival | **Triage** | Pivot Triage | Screenings | LWBS/L+D

Travel and exposure screening - Travel and exposure screening

Time taken: 1603 | 9/10/2019

Show: Last Filed Details All Choices

Values By: [+ Create Note](#)

▼ Patient Screening

Do you have a fever, cough, or rash? Yes No

Ask the patient to SANITIZE HANDS with alcohol-based hand sanitizer. If COUGH, RASH, or FEVER + TRAVEL, give a SIMPLE MASK. Implemented

▼ Travel Screening

Have you traveled outside the country in the past 30 days? OR Contact with someone that has traveled in the past 30 days and is/was sick? Yes No Unknown

If patient has yes to **Fever + Cough** OR **Fever + Rash**, OR **Fever + Travel**, notify triage RN

Remember to give patient a **MASK** if yes to **Fever + Travel**

Notify Triage RN to report travel/symptoms Implemented

See CDC website for known countries of outbreak: [CDC Travel Notices](#). Contact NYC DOHMH Provider Access Line if the patient visited any of the known countries of outbreak that are [reportable diseases](#): 1-866-692-3641

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European Countries visited in the last month: Albania Austria Belgium Czech Re... Denmark Finland France Germany Greece Hungary Iceland Ireland Italy Norway Portugal Russia Spain Sweden Switzerland United Ki... Other (C...

BestPractice Advisory - Subjective, Complaint

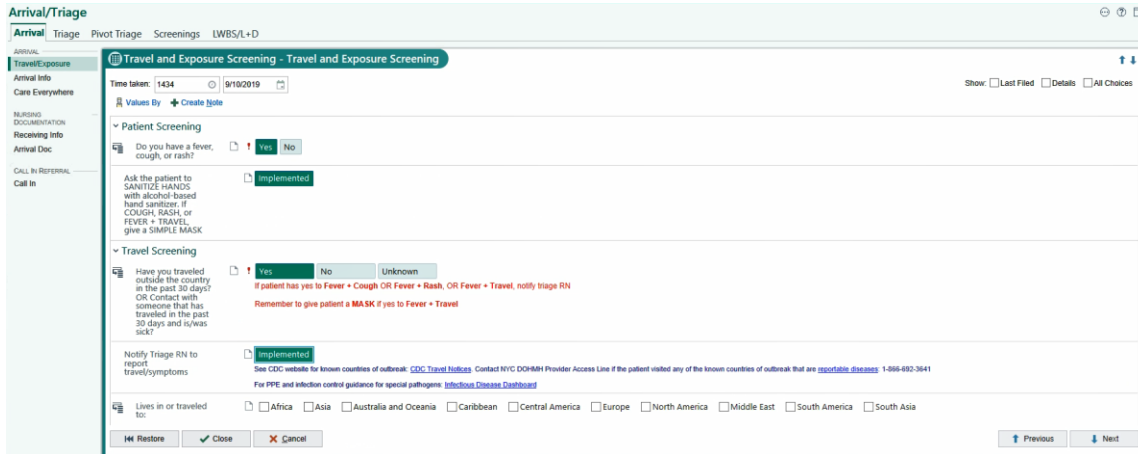
Travel Screen positive. Implement available isolation precautions and escalate clinically per protocol (e.g. charge/head RN, attending, infection prevention)

[For PPE and infection control guidance for special pathogens: Infectious Disease Dashboard](#)

Acknowledge Reason

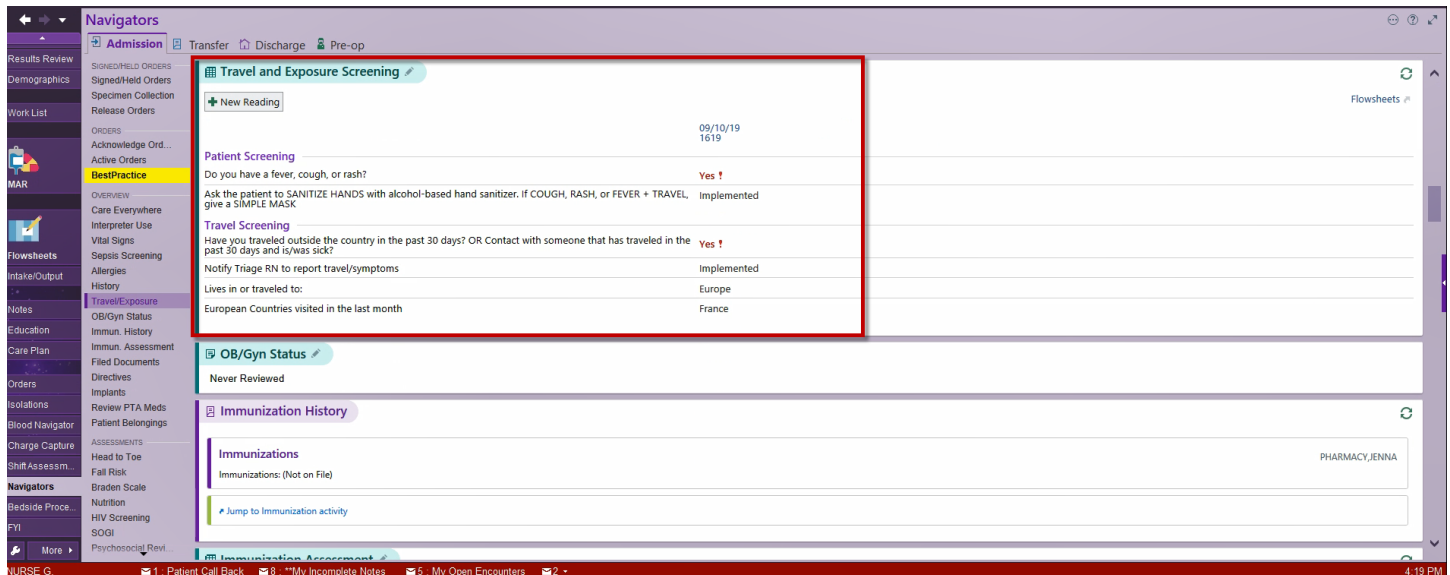
Scenario 3: ED Arrival, where registrar is a clinician

Clinician: In cases where mini-reg/check-in is done by the nurses, nurses will have access to the travel/exposure screening after checking in the patient. From here, they will document the screening in its entirety.



Inpatient Nurse

An inpatient Nurse has Travel/Exposure section in the admission navigator through which they can see the responses documented by ED Clerk or ED Nurse. An inpatient nurse can also document new reading as needed.



Travel and Exposure Screening - Travel and Exposure Screening

Time taken: 1620 9/10/2019

Show: Last Filed Details All Choices

Values By [+ Create Note](#)

▼ Patient Screening

Do you have a fever, cough, or rash? Yes No
 ! Yes taken today

Ask the patient to **SANITIZE HANDS** with alcohol-based hand sanitizer. If **COUGH, RASH, or FEVER + TRAVEL**, give a **SIMPLE MASK**

Implemented
 Implemented taken today

▼ Travel Screening

Have you traveled outside the country in the past 30 days? OR Contact with someone that has traveled in the past 30 days and is/was sick? Yes No Unknown
 ! Yes taken today
 If patient has yes to **Fever + Cough OR Fever + Rash, OR Fever + Travel**, notify triage RN
 Remember to give patient a **MASK** if yes to **Fever + Travel**

Notify Triage RN to report travel/symptoms
 Implemented taken today
 See CDC website for known countries of outbreak: [CDC Travel Notices](#) Contact NYC DOHMH Provider Access Line if the patient visited any of the known countries of outbreak that are [reportable diseases](#): 1-966-692-3641
 For PPE and infection control guidance for special pathogens: [Infectious Disease Dashboard](#)

Lives in or traveled to: Africa Asia Australia and Oceania Caribbean Central America Europe North America Middle East South America South Asia

Europe taken today

European Countries visited in the last month
 Albania Austria Belgium Czech Re... Denmark Finland France Germany Greece Hungary Iceland Ireland Italy Norway Portugal Russia
 Spain Sweden Switzerland United Ki... Other (C...
 France taken today

[Restore](#) [Close](#) [Cancel](#) [Previous](#) [Next](#)

Scenario 4: Welcome Kiosk

If a patient presents to a clinic that has a Welcome kiosk, the patient will be presented with 2 basic yes/no questions about travel and symptoms.

If they answer "no" for travel and "no" for symptoms, they will be able to proceed with check-in on the Welcome kiosk.

If they answer "yes" to traveling outside of the U.S. or answer "yes" to having symptoms (fever, cough, or rash), the Welcome kiosk will re-direct the patient to the front desk.