

Manage Your Health Care from Anywhere

With the NYC Health + Hospitals MyChart, you can manage your health care from your mobile phone or computer. After you register and log in to MyChart, you can:

- + View your test and other lab results
- + Send secure messages to your doctor's office
- + Request medication refills
- + Schedule appointments and check-in prior to your visit
- + Download and share your medical record and more

To learn more about MyChart visit mychart.nychealthandhospitals.org or ask your care team.

Paying for Your Health Care

You have a right to high quality and affordable health care, regardless of your ability to pay or immigration status. Call 1-646-694-3131 to learn about the options available to you and your family.

MetroPlusHealth

NYC Health + Hospitals' own health insurance plan provides low or no-cost health insurance for adults, children, and families and offers special plans for City employees, people with HIV, and individuals who need long-term care. Call 1-800-475-METRO or 1-800-475-6387 to learn more.



NYC Care is a health care access program that guarantees low-cost and no-cost services to New Yorkers who do not qualify for or cannot afford health insurance. Call 1-646-NYC-CARE or 1-646-692-2273.

FOR AN APPOINTMENT, CALL
1-844-NYC-4NYC

(1-844-692-4692)

Live Your Healthiest Life.

NYC
HEALTH+
HOSPITALS



STAY CONNECTED. FOLLOW US.

www.nychealthandhospitals.org



WE ARE

HERE ➔ **+**

FOR YOU.

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Taking care of your health is important. NYC Health + Hospitals is making it easy and safe to get the care you need.

Whether it's time to schedule your annual physical or reschedule a preventive care visit or procedure you have put off, our doctors are ready to see you.

We are doing everything possible to keep you safe when you come to any of our locations. Our staff always wear masks and protective equipment. Everyone entering our hospitals, emergency rooms or clinics is screened for COVID-19 symptoms. All patients and visitors are required to wear a mask and practice social distancing. All of our sites are cleaned and sanitized throughout the day.





How to See Your Doctor

Seeing your doctor or nurse is easy and safe. You can make an appointment today for an in-person, phone or video visit from the comfort of your home. Call **1-844-NYC-4NYC** (1-844-692-4692). Ask your health care team which option is right for you.



In-person appointments

Our clinics are safe and open for care. We are accepting new patients and scheduling in-person appointments. Call to ask about special dedicated hours if you are elderly or more vulnerable to COVID-19.



Fast-check visits

This is a new, quick option when you need lab work, or to check your vital signs such as blood pressure, heart rate and weight. Ask your health care team if this is the right option for you.



Phone and video visits

You can speak to your doctor or nurse from home with a televisit by phone or video. Your provider will call you at your scheduled appointment time. For video visits, you can connect when you log into the MyChart patient portal.

We are here for you. One place for all of your health care needs.

- + ADULT AND PEDIATRIC PRIMARY CARE
- + CARDIOLOGY
- + DERMATOLOGY
- + EMERGENCY CARE
- + GASTROENTEROLOGY
- + MENTAL HEALTH SERVICES
- + NEUROLOGY
- + PULMONARY
- + VIRTUAL URGENT CARE
- + WOMEN'S HEALTH

No one should go without the care they need. NYC Health + Hospitals has put extensive safety protocols in place to keep all patients safe when seeking care. It is especially important that your child does not miss their well-child visit or vaccinations.

If you are experiencing symptoms of stroke or heart attack, having severe pain, or any other emergency, do not put off treatment out of fear of exposure to COVID-19. All NYC Health + Hospitals Emergency Rooms have separate areas for patients with COVID-19 symptoms. Call 911 or go to your nearest emergency room for care.

Free COVID-19 and Antibody Tests

Get a test today to protect yourself and your loved ones. All New Yorkers should get tested for COVID-19, even if they are not experiencing symptoms. The tests are free, safe, quick and easy. Call 1-877-CVD-19NY (1-877-283-1969) to find a test site near you.

