### **Brooklyn Heights Behavioral Associates presents:**

# Continuous Exposure to Trauma & Impact of COVID-19 on Frontline Workers

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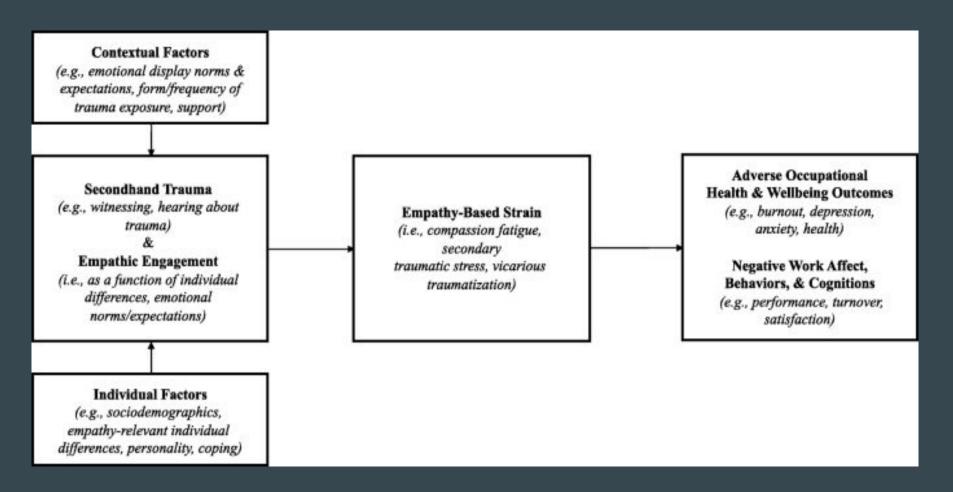
## Agenda

- Define Secondary Trauma
- Continuous Trauma Exposure/Stress
- Listening to your body re trauma symptoms
- Understanding Compassion Fatigue
- Define Compassion Satisfaction
- 4 R's of Trauma-Informed Care
- Q & A

## **Understanding Secondary Trauma**

- □ Figley (1995) describes secondary traumatic stress as "natural and consequential behaviors and emotions resulting from knowing about a traumatizing event experienced by a significant other (or client) and the stress resulting from helping or wanting to help a traumatized or suffering person"
- □ What causes secondary Trauma for all healthcare and covid frontline workers:
  - **D** End-of-life issues
  - **U**nfamiliar job tasks
  - **D** Ethical decision making
  - □ Witnessing the suffering of patients
  - **D**isproportionate care or medical futility
  - □ Miscommunication
  - Demanding relatives of patients
  - □ Moral distress
  - Organizational Issues

Kelly, 2020; Trumello C. et al (2020); Van mol et al. (2015)



#### (Rauvola, R.S., Vega, D.M. & Lavigne, K.N, 2020)

### **Continuous Traumatic Exposure/Stress**

Continuous Traumatic Exposure or Stress refers to the ongoing interaction or exposure to situations of threats or trauma

This framework was originally introduced in South Africa, by researchers-practioners as a result of the apartheid.

Examples of this can be:

- Dealing with trauma on a constant or daily basis
- Exposure to trauma, violence and conflict on a daily basis

(Stevens et al., 2013)

## Listening to Your Body

### Secondary Trauma Reactions

- Symptoms similar to PTSD, but from secondary exposure.
- Specifically relating to Covid-19 frontline workers have Insomnia and suffer from exhaustion.

### Continuous Trauma Reactions

- Including avoidance
- Continuous hyperarousal
- Eventually lead to fatigue, anxiety, depletion, and incapacitation in almost all individuals
- May result in PTSD

Rauvola, R.S., Vega, D.M. & Lavigne, K.N, 2020; Diamond, G. M., Lipsitz, J. D., & Hoffman, Y. (2013) ; Secosan, I., Virga, D., Crainiceanu, Z. P., & Bratu, T. ,2020;

### **Understanding Compassion Fatigue**

□ Compassion fatigue can cause burnout and secondary trauma

Compassion fatigue:

- □ The eventual and continual depletion of sympathy for others
- May cause mental and physical strains
- Result of prolonged and intense contact with patients
- **Exposure to continuous stress**
- Often times overlaps with concept of secondary trauma

### **Compassion Satisfaction**

#### Compassion satisfaction (Trumello, 2020):

- Represents the positive aspect of being a healthcare worker
- Related to an empathetic attitude and inclination to take care of suffering patients
- □ These factors play a fundamental role in professional quality of life stress
- As compassion satisfaction goes down, compassion fatigue goes up
- Positive affect and personal/social factors are positively correlated with compassion satisfaction
- □ Higher levels of stress and burnout = lower levels of compassion satisfaction

#### Trumello C. (2020)

### 4 R's of Trauma-Informed Care



PHCoE graphic, 2014

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