

## How to clear cache and cookies on Google Chrome

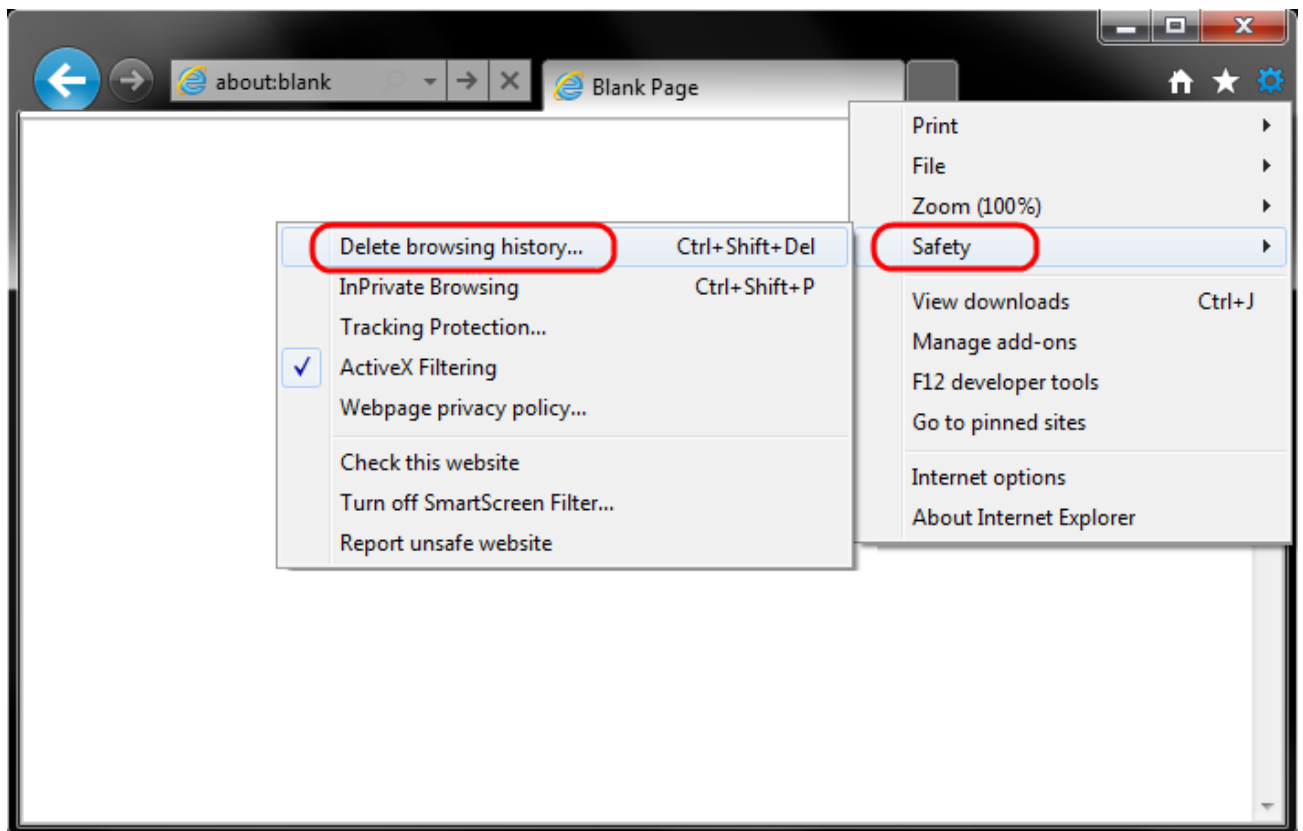
1. Open Chrome.
2. In the top right, click the Menu .
3. Click **More tools > Clear browsing data**.
4. In the dialog that appears, select the checkboxes for the types of information that you want to remove.
5. Use the menu at the top to select the amount of data you want to delete. Select **beginning of time** to delete everything.
6. Click **Clear browsing data**.

## Internet Explorer 9, 10 and 11 (Win) - Clearing Cache and Cookies

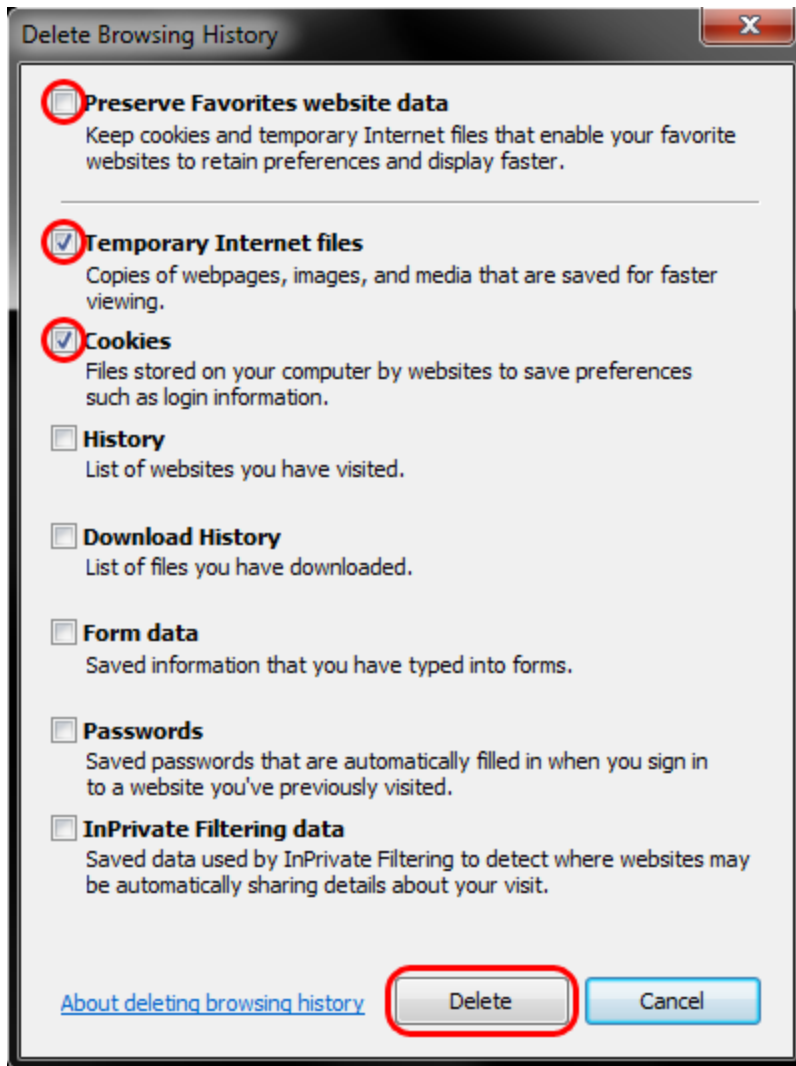
This document explains how to clear the cache and cookies in Internet Explorer 9, 10 and 11.

1. Select **Tools (via the Gear Icon) > Safety > Delete browsing history....**

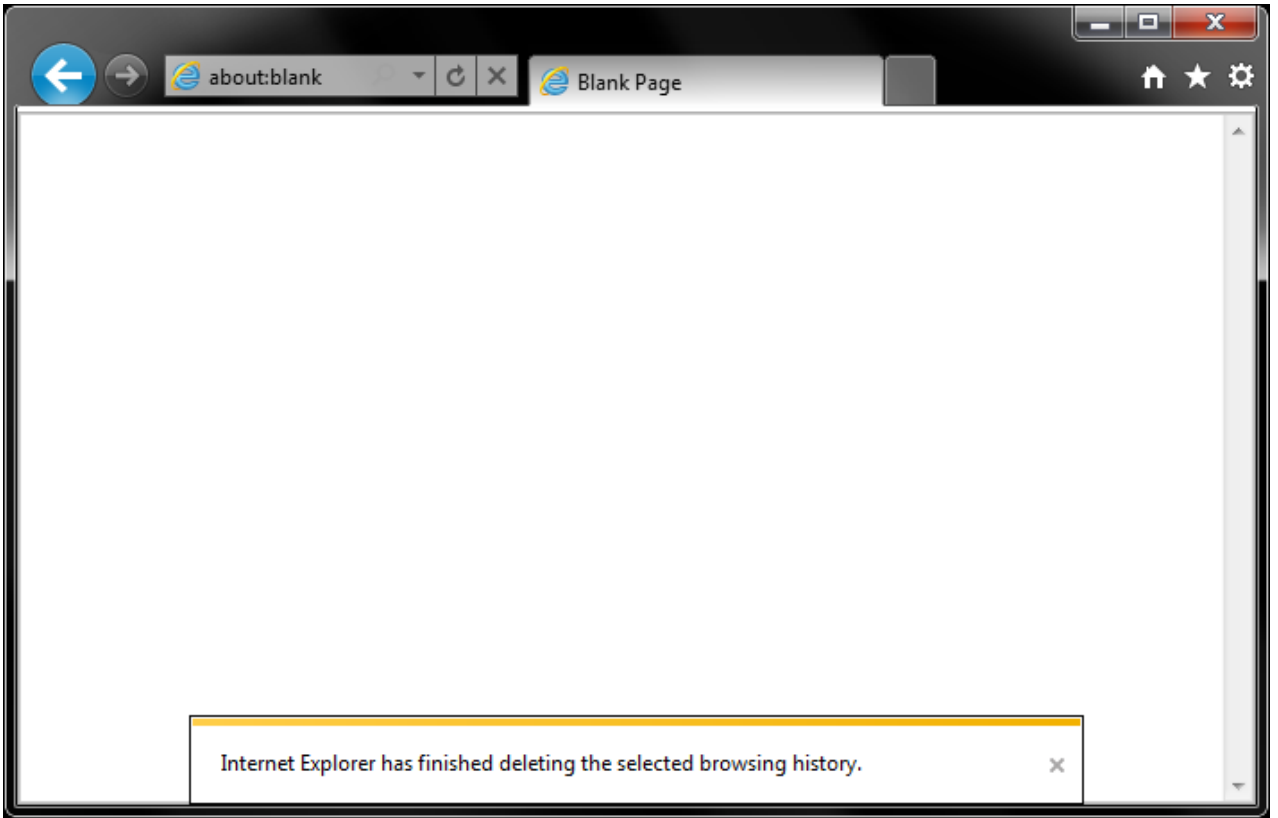
**NOTE:** You can also access this menu by holding **Ctrl + Shift + Delete**.



2. Make sure to uncheck **Preserve Favorites website data** and check both **Temporary Internet Files** and **Cookies** then click **Delete**.



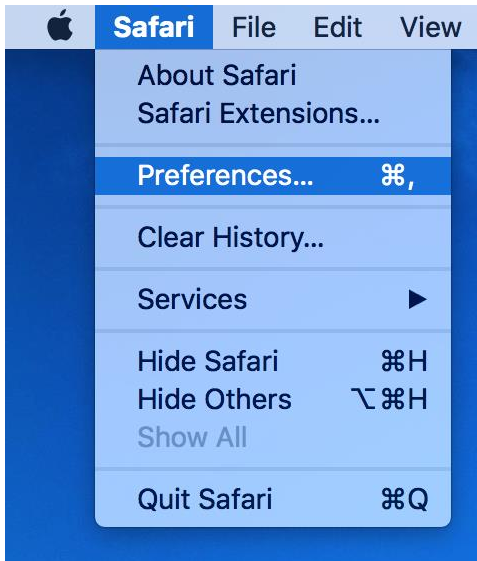
3. You will get a confirmation at the bottom of the window once it has successfully cleared your cache and cookies.



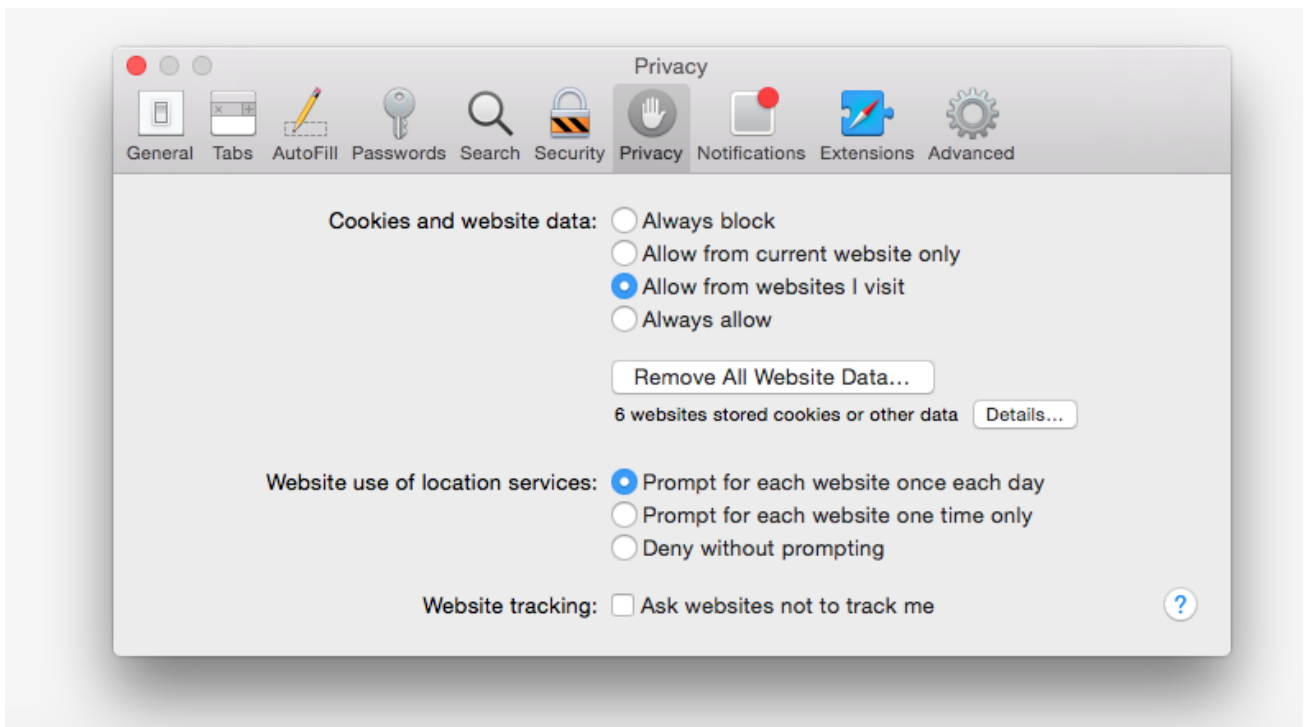
## Safari 8.0 - 10.0 (Mac) - Clearing Cache and Cookies

This document explains how to clear cache and cookies in Safari 8.0 to 10.0.

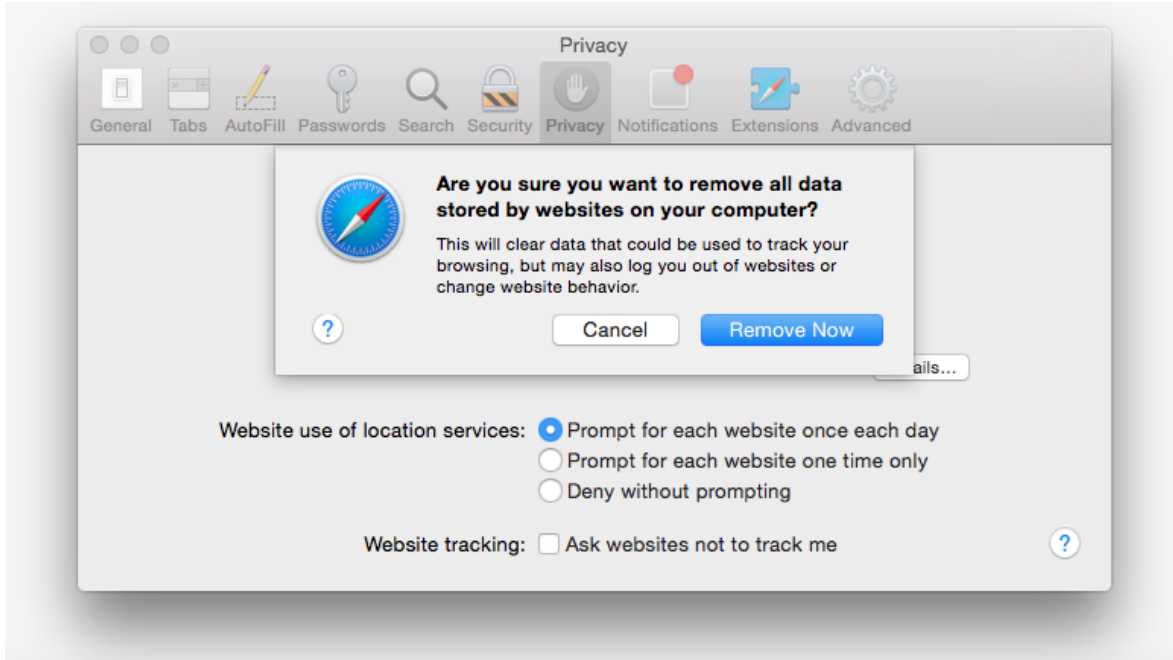
1. Click **Safari** in the upper left hand side of your screen. In the menu that appears, click **Preferences**.



2. In the window that appears, click the **Privacy** tab. Click the button **Remove All Website Data...**



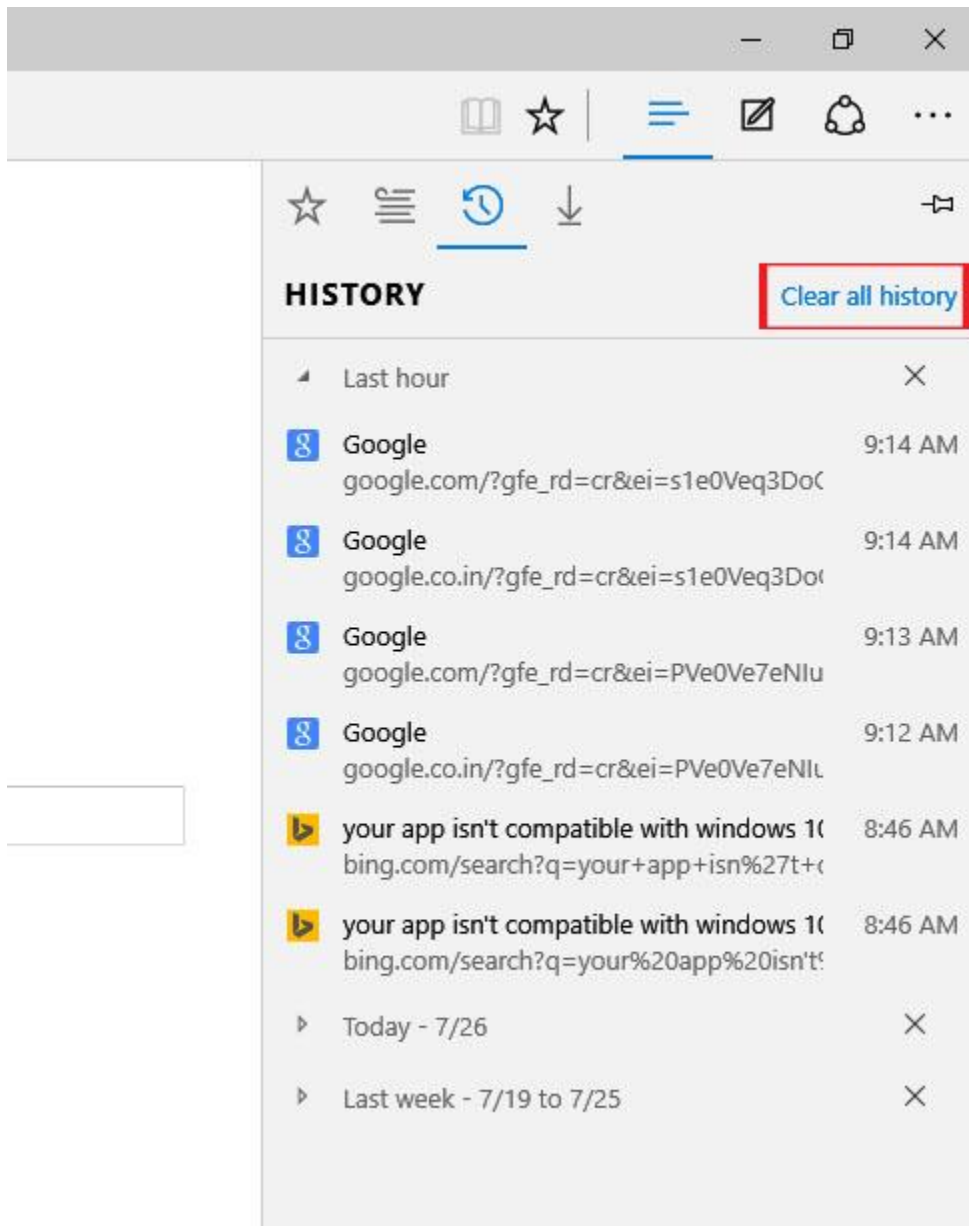
3. Click **Remove Now** in the pop up window that appears.



## Clear Cache Microsoft Edge Browser

### Step 1:

Open Microsoft Edge Browser and click on the **Hub icon** (three horizontal lines at top bar) and then click History Icon.

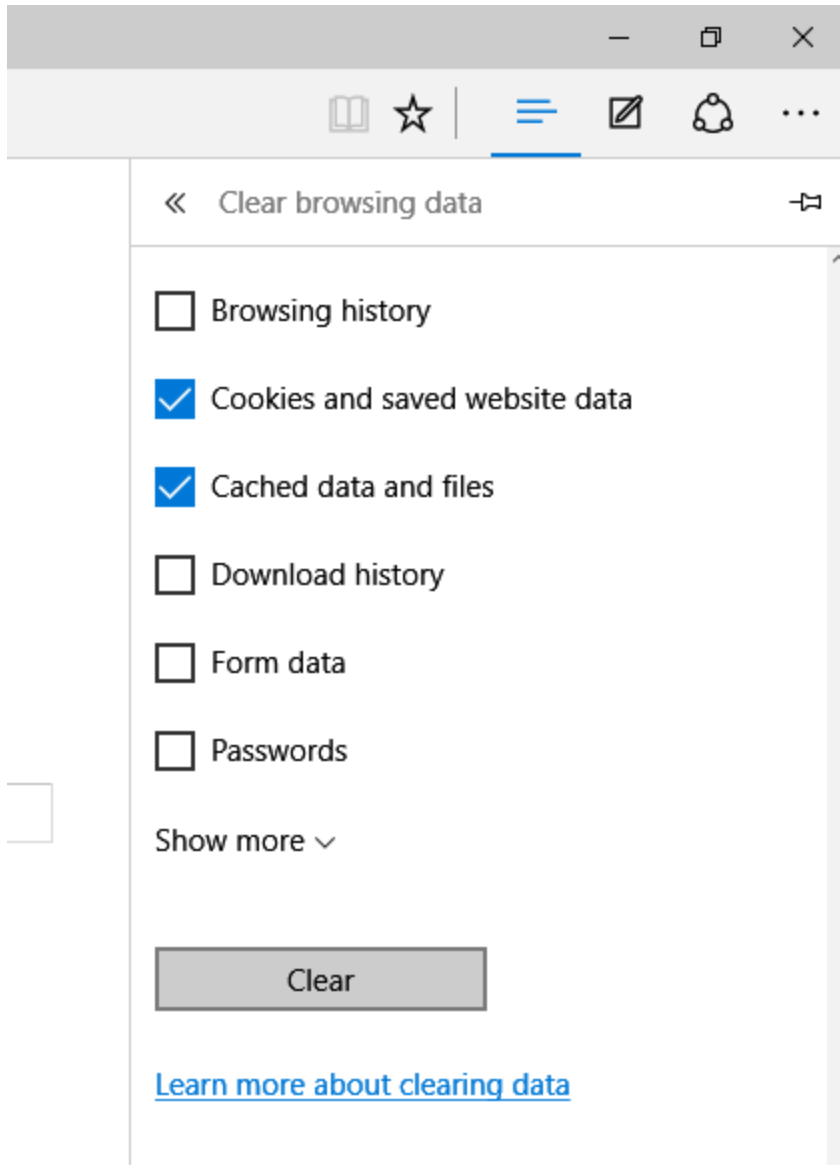


### Step 2:

Now click **“Clear all history”**.

### Step 3:

Now select *“Cookies and saved website data”* and *“Cached data and files”* and click **Clear**.




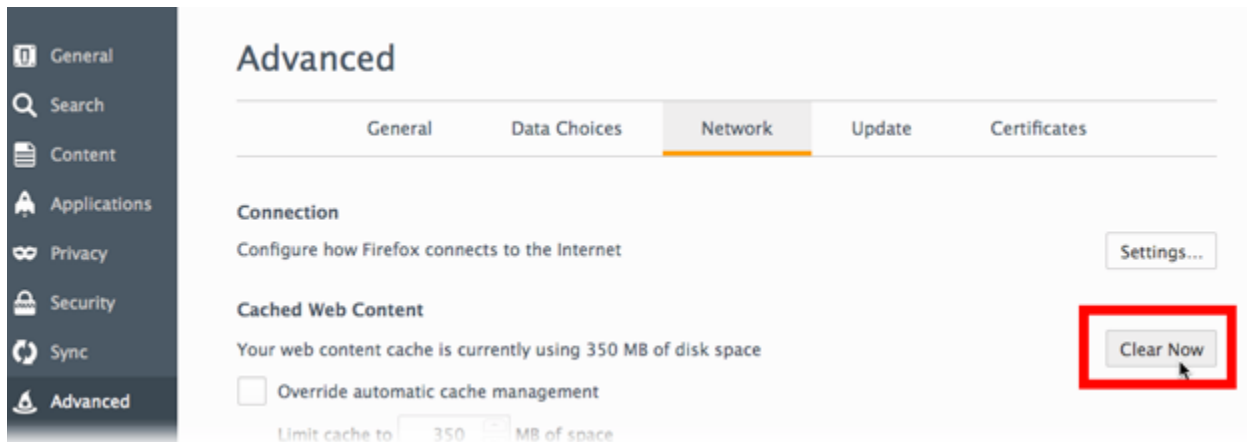
**Step 4:**

That's it. You will see the All Clear! message.

# Mozilla Firefox rel 38 ESR and higher

## Clear the cache

1. Click the menu button  and choose **Options**.
2. Select the Advanced panel.
3. Click on the **Network** tab.
4. In the **Cached Web Content** section, click **Clear Now**.



5. Close the *about:preferences* page. Any changes you've made will automatically be saved.